

SHIP VEHICLES

Where Do I Begin?

Start by planning your shipments as soon as possible. Reservations are **REQUIRED** to ship your vehicle.

As stated in Tariff 5A, an "**Automobile**" is *"any four-wheeled, rubber tired, self-propelled, passenger motor vehicle in operable condition designed for the carriage of not more than 10 passengers on public streets and highways. To include but not limited to pick-up trucks under 6,500 pounds and mini-vans. This rate does not apply to racecars on trailers, recreational vehicles (RV), buses and any vehicle over 6,500 pounds."*

Vehicles not fitting the above definition may be shipped through alternative methods and rates such as on platform or Roll On/Roll Off (RO/RO).

The definition of Roll-On/Roll-Off (RO/RO) Cargo is *"To include but not limited to all types of trailers, construction and farm vehicles, buses, recreational vehicles (RV), cargo vans, trucks or any vehicle over 6,500 pounds."* Vehicles falling under this category will need to provide length, width, height and weight when making a reservation".

Click on the sections below to find out more information.

- Quick Reference Checklist
- Making Reservations
- Cost to Ship a Vehicle
- Documentation Requirements
- Preparing Your Vehicle For Shipment
- Preparing Your Paperwork
- Tendering Your Vehicle
- Picking Up Your Vehicle
- Insurance and Claims

Quick Reference Checklist

- Listed below are some simple steps to follow to ship a vehicle with Young Brothers:
- Plan your shipment as early as possible.
- Make a reservation at least two weeks in advance.
- Preparing your vehicle for shipments. Some simple rules must be followed to ensure your vehicle is ready for shipment.
- Per Hawaii Revised Statues 286-271, please ensure that your vehicle paperwork is in order. You will be required to show proof of insurance, car registration and identification. If you are not the legal or registered owner of the vehicle, click here for more information.
- Drop off your vehicle to Young Brothers as indicated when making your reservation.

- When tendering your vehicle to Young Brothers, you will be required to complete a Bill of Lading (For more details - click here.)
- Payment may be made either at time of delivery to Young Brothers or at time of pick up from Young Brothers.
- When picking up your vehicle, inspect vehicle prior to leaving the facility. (For more details - click here.)

When making reservations, the following information is needed:

- **Shipper** (Person sending shipment)
- **Consignee** (Person receiving Shipment)*
- **Phone Number**
- **From** (Port of Origin)
- **To** (Port of Destination)
- **Year, Make and Model of vehicle**
- **Expected date of shipment**
- **Is the shipper, the legal owner?**
- **Do you have insurance on the vehicle?**
- **Do you have the registration or title for the vehicle?**
- **Does your vehicle have a five-inch ground clearance?**

*Only the person named as the consignee will be allowed to pick up the vehicle. More than one person may be designated as the consignee.

Reservations

Honolulu	(808) 543-9311	Kauai	(808) 245-4051
Hilo	(808) 935-8903	Lanai	(808) 565-6626
Maui	(808) 877-6511	Kawaihae	(808) 882-7244
Molokai	(808) 553-5431	Toll Free	1 (800) 572-2743

Upon making a reservation, you will be provided with a booking number and date and time to deliver your vehicle to Young Brothers. Please keep your booking number handy, you will need it to complete your Bill of Lading.

How Much Will It Cost to Ship My Vehicle?

The cost to ship your vehicle** will depend on the weight and the destination. Young Brothers has three automobile rates based on the weight of the vehicle:

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One Way Vehicle Rates

0 - 2,500 lbs.	\$165 to \$185
2,501 - 4,000 lbs.	\$202 to \$226
4,001 - 6,500 lbs.	\$292 to \$326

In addition, Young Brothers has discounted Round Trip Return rates for vehicles returned to the port of origin within 30 days of availability at the port of destination. The shipper must provide proof of the prior movement.

Discounted Round Trip Return Rate within 30 days

0 - 2,500 lbs.	\$50 - \$56
2,501 - 4,000 lbs.	\$61 - \$68
4,001 - 6,500 lbs.	\$88 - \$98

Actual freight charges may be found in the Tariff 5-A. All cargo movements are subject to wharfage.

Vehicles subject to the Roll-On/Roll Off Cargo rate is based on a cubic measurement foot rate. Actual freight charges may be found in the Tariff 5-A. All cargo movements are subject to wharfage.

Documentation Requirements

Hawaii State Law requires that you present certain documents in order to ship your vehicle inter-island. The Hawaii Revised Statutes Section 286-2 also considers motorcycles and motor scooters to be vehicles. The person delivering the vehicle must fall under one of the following categories and will be required to present documentation as follows:

Legal or Registered Owner

- Identification**
- Current Registration or Certificate of Ownership**
- Proof of Insurance**

NOT the Legal or Registered Owner

- Identification**
- Current Registration or Certificate of Ownership**
- Proof of Insurance**
- NOTARIZED letter from legal owner or lien holder authorizing you to ship the vehicle** with the following information: vehicle year, make and model; vehicle identification number; name of destination port; and name of person authorized to ship vehicle. (Click Here for Authorization Form Letter)
- OR a notarized letter from the Registered Owner authorizing you to ship the vehicle.** The letter must include the following information: Vehicle year, make and model; vehicle identification number; name of destination port; and name of person authorized to ship the vehicle. (Click Here for Authorization Form Letter)

Preparing Your Vehicle for Shipment

- **Normal Operation Condition** - Your vehicle must be in normal operating condition. All vehicles will be inspected upon delivery to Young Brothers. Vehicles found not in normal operating condition will be rejected as a vehicle. Alternate methods of shipment may be offered.
- **Disconnect Alarm Systems** - Alarm systems in your vehicle must be disconnected prior to shipping.
- **5" Ground Clearance** - All vehicles must have at least five inches of ground clearance to be considered a vehicle. Vehicles with less than five inches ground clearance may be offered an alternative shipping methods and rates.
- **Personal Effects** - *Young Brothers highly recommends removing all personal effects from the vehicle prior to shipping.* If you choose to leave personal effects in your vehicle, they will be shipped at the owner's risk. Any personal effects should be packaged and properly secured. **Nothing is allowed in the front seat or directly behind the driver's seat. You may load personal effects in the trunk or the back seat, but no higher than the bottom of the windows.** If you have a truck, nothing may extend beyond the bed of the truck. **If you ship personal effects in your vehicle, you will be REQUIRED to sign a waiver at the time of check in.**
- **No Fire Extinguishers/Firearms** - No fire extinguishers, firearms, or ammunition of any type may be stored in the vehicle.

Preparing Your Paperwork - How To Fill Out A Bill of Lading

When delivering your cargo to Young Brothers for shipment, a Young Brothers' Bill of Lading must accompany the shipment. The Bill of Lading is a contract between the carrier (YB) and shipper (customer) and should be properly completed. It is very important that each customer provide YB with the following information:

- **Name, address and telephone number** of both the shipper and the consignee.
- **To** (Port of Origin) and **From** (Port of Destination)
- **Payment** - Indicate how freight charges are to be paid
 - **Prepaid** - pay at time of delivery to the port of origin,
 - **Collect** - Pay at time of pick up at port of destination, and
 - **Charge** - Charge either shipper account or consignee account (need account number).
- **Vehicle - Make, Year, Model, Vehicle Identification Number, License Number and Color** should be in the Detail Description of Packages
- **Shipper's Signature**

***Value** - Your vehicle is automatically insured up to \$5,000 per vehicle. If you want to insure your vehicle for a higher amount, just declare the actual value on the Bill of Lading and additional insurance will be charged.

In addition to your Bill of Lading (click here to view instructions for completing), please make sure to have the proper documentation available with you at the time of shipping. (Click here to view documentation requirements.)

Tendering Your Vehicle for Shipment

Prior to going to Young Brothers to deliver your vehicle, the following items should be in order:

- Reservation must be made in advance.
- Check-in should occur as advised.
- The shipper should have available all the information required on the Bill of Lading, including the reservation number
- Required vehicle documentation must accompany the vehicle at check-in time
- Be prepared to spend some time processing paperwork and having your vehicle inspected.
- Please have a duplicate set of your keys to leave with Young Brothers. (It is recommended that you keep your original set of keys.)

Upon arriving at the Young Brothers' pier, a Security Officer will direct you to the proper location to drop off your vehicle.

As part of the check-in process, the Freight Clerk will complete an inspection report of your vehicle in your presence. Please keep a copy of the Vehicle Inspection Report for re-inspection at the Port of Destination. A copy of the Bill of Lading will also be provided to you as a receipt, the Bill of Lading number may be used for future reference to your vehicle. If you would like to pay for the shipment at this time, the Freight Clerk will direct you to the Customer Service Office. Young Brothers accepts cash, check or credit card for payment.

Upon exiting the pier facilities, your copy of the Bill of Lading should be shown to the Security Officer.

Arrival Information - Picking Up Your Vehicle at the Port of Destination

Generally vehicles are available the day after barge arrives at the port of destination. Young Brothers makes every attempt to call the consignee, when the vehicle is available to be picked up. To confirm your vehicle arrival and availability, you may call the port of destination as follows:

Confirmation Phone Numbers

Honolulu	(808) 543-9311	Kauai	(808) 245-4051
Hilo	(808) 935-8903	Lanai	(808) 565-6626
Maui	(808) 877-6511	Kawaihae	(808) 882-7244
Molokai	(808) 553-5431		

To pick up your vehicle, please go to the Customer Service Office at the port of destination. An identification must be presented to verify the identity of the consignee. If the shipment is Collect

On Delivery (COD), you will be required to pay for your shipment at this time. You do not need to bring the shipper's copy of the Bill of Lading to pick up the cargo. The Customer Representative will provide you with copies of the Bill of Lading to present to the Freight Clerk, the keys for your vehicle and direct you to the pick up location.

When picking up your vehicle, you should carefully inspect it. Young Brothers makes every effort to safely transport your vehicle. However, because of unforeseen circumstances, if damages occur, please have the Freight Clerk note any damage on the Bill of Lading. Upon exiting Young Brothers' facility, show your blue copy of the Bill of Lading to the Security Officer.

Vehicles not picked up within two days from the barge arrival in the port of destination will be charged appropriate storage charges as per Tariff 5A.

Mahalo for shipping with Young Brothers - Serving Hawaii since 1900!

Cargo Insurance and Filing Claims

Included in your freight charges is a premium for cargo insurance. Young Brothers' Tariff 5-A is an insured tariff, which means that damages are claimed against your own cargo insurance. YB makes the insurance available to you at a reduced rate. [Click here](#) to find out more detailed information about the cargo insurance.

If damage occurs or your vehicle is lost, you may file a claim under your cargo insurance. The claim will be handled through a claims adjuster, who has been appointed by the cargo insurer. [Click here](#) to find instructions for filing a claim and a copy of the claim form.

Listed below are some of the key points to remember when you are filing a claim.

- You must notify the cargo insurer that you intend to file a claim within 60 days after your vehicle is delivered or should have been delivered. Verbal notification can be made through a Young Brothers' Port Manager or Freight Clerk.
- You must file a claim form, which you can get from this website or any Young Brothers' office.
- You must include **all** of the documents listed on the instruction sheet.
- You must include two repair estimates.
- You should expect to receive a payment for your loss within 30 days after filing **all** of your required documents.