

January 10, 2012

Dear Valued Customer:

Re: Storage and Free Time of Cargo at Young Brothers Facility

This letter is a reminder that Young Brothers tariff allows you two (2) free days to retrieve your dry cargo from our facility once it has been discharged from our barges without being assessed any storage fees. As for refrigerated cargo, it must be picked up from our facility on the same day it arrives from the neighbor islands. Retrieving your cargo within the allowed free time will minimize any further handling of your cargo within our facility. If you are not able to retrieve your cargo within the allowed free time, storage charges will automatically be billed to your account or you will be required to pay for any storage charges prior to picking up your cargo.

Please refer to our tariff www.htbyb.com/yb/tariff.php for a detailed explanation.
Thank you for your cooperation in retrieving your cargo within the allowed free time.

Sincerely,

/s/ Matthew J. Humphrey
Matthew J. Humphrey
Vice President and General Manager