

December 17, 2009

**Young Brothers Facility Changes
Port of Honolulu, Oahu**

**Phase III: New Delivery/PickUp Area for Kawaihae, Hilo, Nawiliwili, Lanai
(Dry Palletized Cargo)
Effective Monday December 21st**

Dear Valued Customers,

On Monday, December 21st, Phase III of our facility changes will take effect. This change entails a **new delivery and pick up location for Dry Palletized LCL cargo** destined for Kawaihae, Hilo, Nawiliwili, and Lanai. All palletized cargo to and from these ports will be centralized with the existing Maui and Molokai delivery and pick up area. Additional space has been allocated to palletized LCL operations with the relocation of Mixed cargo during Phase II. Please see attached map for details.

The combination of all ports into a single area will eliminate multiple stops for your drivers when delivering or picking up cargo for various ports. This area will now be serviced by a centralized freight clerk station with staff to service all ports. This change will allow us to utilize our staff more efficiently and improve our service for the palletized shippers.

As we transition into this single station for all ports, please follow the labeling and marking requirements below. **It is important that pallets are clearly labeled with large markings to easily identify your consignee, as well as to ensure your cargo reaches its proper destination port.** Please refrain from using our colored port labels as the only means of identification.

COLORED PORT LABELS

- **Two labels on all palletized shipments placed on opposite sides of your pallet**
- **Both of these labels should only include your Bill of Lading #, Consignee Name, and Date**

MARKINGS on 8½" X 11" sheet

- **Attached to each pallet and display in bold letters the following information:**
Name and Address of Consignee
Destination Port
Contact Phone Number or Consignee Truckers Name

As a reminder, all palletized cargo must be properly weatherized, as required in YB's Tariff 5-A.

Our security personnel will be directing traffic and are able to assist you with any questions. Please obey all traffic signs and adhere to the facility's 10 mph speed limit (5 mph in LCL areas) while driving on the pier as we implement these changes.

The remainder of the transition period is scheduled below. Actual dates may change slightly depending on construction progress. We will keep you informed of any changes.

Phase IV: Demolition of Pier 39 Shed

Construction Dates: January 4, 2010 – March 2010

- The Pier 39 Terminal (Shed) will be demolished. During construction, access around Pier 39 Terminal will be limited.
- Upon completion of the demolition project, Pier 39 will be dedicated to major freight operations and staging of containers. Access will be restricted to truckers with TWIC cards.

We thank you for your cooperation and patience during this transition period.

Mahalo,

/s/ Matthew J. Humphrey

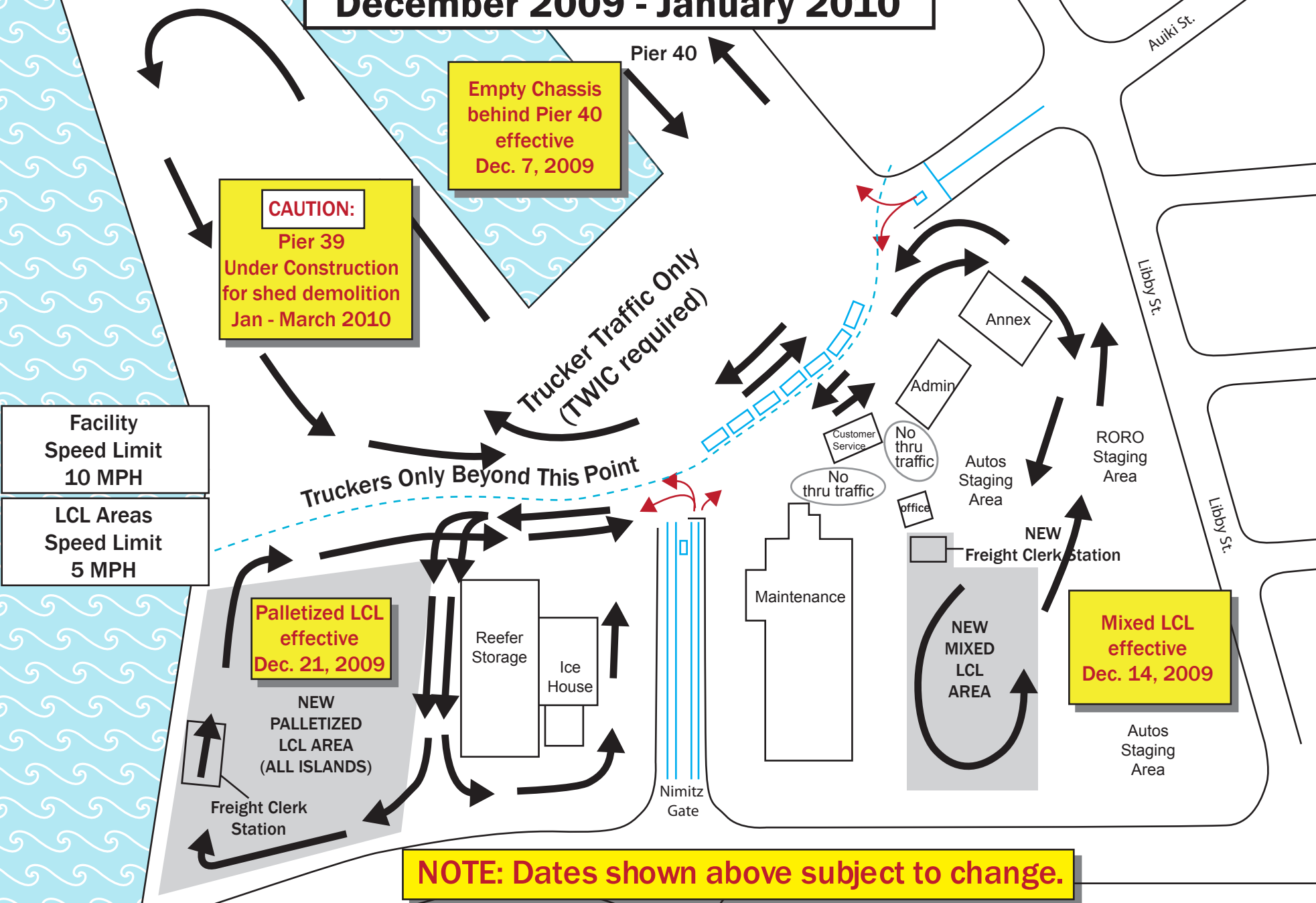
Matthew J. Humphrey

Vice President and General Manager

Attachment:

Map of Upcoming Changes to Young Brothers, Port of Honolulu, December 2009-January 2010

Port of Honolulu - New Traffic Flow December 2009 - January 2010



Facility
Speed Limit
10 MPH

LCL Areas
Speed Limit
5 MPH

CAUTION:
Pier 39
Under Construction
for shed demolition
Jan - March 2010

Empty Chassis
behind Pier 40
effective
Dec. 7, 2009

Palletized LCL
effective
Dec. 21, 2009

Mixed LCL
effective
Dec. 14, 2009

NOTE: Dates shown above subject to change.