

November 3, 2009

Young Brothers Facility Changes & Upcoming Truckers' Meetings Port of Honolulu, Oahu

Dear Valued Customers,

Our Honolulu facility is preparing to undergo some changes to our operations to improve service, cargo handling, and barge operations efficiency. These improvements will also allow us to have better flexibility in our current limited space allocation, as well as be more compliant with federal harbor security requirements. These changes are a continuation of facility modifications started in 2007 with the relocation of our Maui/Molokai palletized area.

As always, our major goals are to increase safety for our customers and employees alike. To that end, and to improve traffic circulation on our limited land area, these changes are designed to help us separate major freight operations and trucking operations from general public and smaller cargo traffic.

We anticipate the bulk of the following facility modifications to be completed by March 2010. The following is a timeline of changes:

- **New Chassis Staging Areas on Piers 39 & 40**
Effective Date: December 7, 2009
 - Truckers, please note the chassis staging area will be moved to the ends of Piers 39 & 40.

- **New Delivery/Pick-Up Area for Mixed Less than Container Load (LCL)**
Effective Date: December 14, 2009
 - Mixed LCL cargo will move from its current location to the area near the Automobile and Roll-on/Roll-off staging area.
 - A centralized freight clerk station will be able to service customers utilizing the Automobile, Roll-on/Roll-off, and Mixed LCL cargo area. See attached map for new delivery / receiving area.

- **New Delivery/Receiving Area for Kawaihae, Hilo, Nawiliwili, Lanai (Dry Palletized Cargo)**
Effective Date: December 21, 2009
 - All dry palletized cargo for ANY port will now be in the same side of the yard as the current Maui and Molokai cargo area, which will be larger and redesigned, with a consolidated freight clerk station to service all customers in this area. See attached map for details of new delivery / receiving area.

- **Demolition of Pier 39 Shed**
Construction Dates: January 4, 2010 – March 2010
 - The Pier 39 Terminal (Shed) will be demolished. During construction, access around Pier 39 Terminal will be limited.
 - Upon completion of the demolition project, Pier 39 will be dedicated to major freight operations and staging of containers.

The projected dates shown above may change depending on construction progress. We will keep you informed of any further developments.

As we transition, our security personnel will gladly direct you to the proper location. **Please share this information with your personnel and/or trucker.** Maps and/or notices will also be handed out.

Furthermore, we will be scheduling truckers' meetings on premises in our Learning Center on the dates below to review these facility changes:

- **Thursday, November 12th at 3:30 pm**
- **Friday, November 13th at 11:30 am**
- **Tuesday, November 17th at 11:30 am**

If you are a frequent shipper and you use the areas mentioned in this letter, it is highly recommended that you send a representative to attend one of these meetings. Please e-mail Kathleen Williams at kwilliams@htbyb.com with the name of your company, name of the persons attending, and the date and time that you wish to attend. Each session will last no more than one hour.

We understand that the next several months will be a challenge. However, these changes will benefit us all in the long term. We thank you for your understanding, cooperation, and patience during this period of transition.

Mahalo,

/s/ Matthew J. Humphrey

Matthew J. Humphrey
Vice President and General Manager

Attachment:

Map of Upcoming Changes to Young Brothers, Port of Honolulu, December 2009-January 2010

Upcoming Changes to Young Brothers, Port of Honolulu, December 2009 - January 2010

Empty Chassis
Storage on
Pier 39 & 40

Pier 40

Pier 39

(Shed to be demolished)
starting January 2010

Trucker Traffic Only
(TWIC required)

Facility
Speed Limit
5 MPH

Truckers Only Beyond This Point

NEW
Palletized
LCL Area
(All Islands)

Freight Clerk
Station

Reefer
Storage

Ice
House

Nimitz
Gate

Maintenance

office

AUTOS
STAGING
AREA

NEW
MIXED
LCL
AREA

NEW
Freight Clerk
Station

RORO
STAGING
AREA

AUTOS
STAGING
AREA

N. Nimitz Hwy

Waiakamilo Rd.

N. Nimitz Hwy

Auiki St.

Libby St.

Libby St.

