

March 4, 2009

Dear Valued Customer,

RE: Customers with Livestock

As of February 6, 2009, Young Brothers, Ltd. will be required to comply with newly established standards under the Clean Water Act, National Pollutant Discharge Elimination System (NPDES), Vessel General Permit (VGP) program. Under the VGP program, Young Brothers must control all water pollution from its vessels by regulating discharges of pollutants *including debris* into United States waters. Pollution degrades surface waters making it unsafe for drinking, fishing, swimming, and other activities.

Please remember that our existing Tariff regarding Livestock shipments states:

“Shipping device must be configured so as to prevent the discharge of livestock waste from shipping device on to Carrier’s facility or vessel and/or into the surrounding waters”.

Customers shipping livestock must inspect all cargo for any potential pollution sources prior to arrival at any Young Brothers facility. Young Brothers will reject devices not adequately preventing animal waste discharges, and such cargo will not be allowed to sail until corrective actions are taken. For example, animal pens will be required to be self-contained, so no animal waste can spill out of the pen. An animal pen will be shipped only if secondary containment or other means of retaining all animal pen debris is in place. Examples of animal pens that will be rejected and not allowed to sail are shown in Figures 1 & 2.



Figure 1



Figure 2

If you have any questions or concerns regarding this matter please feel free to call Nathan Kapule, Safety and Environmental Manager, at 590-4297 or e-mail nkapule@htbyb.com. Please help us to comply with new laws and keep Hawaiian waters clean and beautiful.

Mahalo for your kokua,

/s/ Matthew J. Humphrey
Matthew J. Humphrey
Vice President and General Manager