

November 21, 2007

Dear Valued Customers,

Re: Transportation Workers Identification Credential (TWIC)

On August 15, 2007, Young Brothers sent you a letter advising that a federal government program to prevent terrorist acts in the maritime industry was going to be implemented. This is the TWIC program in the above caption. As promised in that letter, here is the latest information we have on TWIC.

Enrollment for a TWIC began in Honolulu on November 7, 2007 and will be rolled out to the Neighbor Islands over the next couple of months, but exact times and locations are currently unknown. The Enrollment Center on Oahu is located at 1347 Kapiolani Blvd., Suite 204, Honolulu. You can either make an appointment by using the website www.tsa.gov/twic or by calling 866-347-8942.

Accompanying this notice is a set of questions that we hope will help you make a decision about getting a TWIC.

Sincerely,

Bruce McEwan

Bruce McEwan
Vice President- Administration/Company Security Officer

Information about the TWIC Program

1. Do I need a TWIC? **Answer:** A TWIC is required for all persons entering a Young Brothers facility who need unescorted access to a secure area in the facility. Since all YB facilities are secure areas, anyone entering the facility on a regular basis should apply for a TWIC.
2. Is YB doing anything to reduce the number of customers who need a TWIC? **Answer:** Yes, YB is looking at ways to meet the security regulations without requiring every customer to get a TWIC. However, there are some classes of customers who will definitely need to get a TWIC.
3. Which customers **will** need to get a TWIC to enter YB facilities? **Answer:** (1) Drivers for all trucking companies that haul freight for drop off and picked at YB. (2) All customers who come to YB on a weekly basis.
4. How do you get a TWIC? **Answer:** As of this date, only an enrollment center has been opened in Honolulu at 1347 Kapiolani Blvd., Suite 204. You can call for an appointment or drop in between 8 a.m.-5 p.m. Monday through Friday. Information on Neighbor Island enrollment will be communicated when we learn about the schedule.
5. How long will it take? **Answer:** The time estimated is 20 minutes. This can be reduced by pre-enrolling on the TSA website at www.tsa.gov/twic.
6. How much does it cost? **Answer:** \$132.50 for a card that is good for five (5) years.
7. What else should I know? **Answer:** Our intent with this letter is just to let you know that you need to learn more about the TWIC program because there is a good chance you will need a TWIC, especially if you fall into one of the two classes shown in #3 above.
8. When will TWIC go into effect? **Answer:** That date is not yet known. It is likely that implementation will go into effect after all people who need TWICs have been enrolled. The federal legislation that established the TWIC program has completion date of September 25, 2008. When the Coast Guard in Hawaii will begin enforcing the use of TWICs is currently unknown.